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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion No.** 2009 - 79909**Date:** 6/23/2009**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**Complaint By:** **First:** Lyle **Last:** Boyer**Account Name:** Lyle & Pat Boyer**Home:** [REDACTED]**Street:** [REDACTED]**Work:****City:** Casa Grande**CBR:****State:** AZ **Zip:** 85293**is:****Utility Company:** Arizona Public Service Company**Division:** Electric**Contact Name:** [REDACTED]**Contact Phone:** [REDACTED]**Nature of Complaint:**

OPINION THROUGH COMMISSIONER NEWMAN

From: Pat Boyer [mailto:[REDACTED]]
Sent: Sunday, June 21, 2009 10:28 AM
To: Newman-Web
Subject: APS price increase

I see once again that APS is wanting another rate increase. I would like to know when this is going to stop with giving these utilities rate increases all the time?

It seems that they don't care that a lot of people can't afford these increases like us who are retired and my husband had to go back to work to make ends meet. His social security doesn't go that far now and then to add more rate hikes onto bills that a lot of people already can't afford is terrible. Not to mention all the people that are out of work and out of their homes who definitely aren't going to pay.

It seems to me that the utility companies that are loosing revenue because of these increases as well as the economy being down the drain is their own fault.

Please don't allow them to get this rate increase at least until the economy get turned around.

Pat & Lyle Boyer in Casa Grande, AZ
End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**Arizona Corporation Commission
DOCKETED

DOCKETED BY [Signature]

RECEIVED
2009 JUN 23 A 9:48
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

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6/23/09

Called customer on behalf of Commissioner Newman and acknowledged receipt of opinion.

End of Comments

Date Completed: 6/23/2009

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